



How to update your account details

How to access Investor Online

1. Go to <https://www.investoronline.info>
2. Enter the first seven digits of your account number and your four digit PIN, then click logon.

Note: If you've forgotten your PIN, simply click the 'Forgotten PIN' link on Investor Online login page. We'll need to have your email address on file to reset your password online so you may need to call us to update these details first on 1800 998 185, Monday to Friday 9am to 7pm AEST.

Residential address, Mobile phone number and Email address

1. Log in to <https://www.investoronline.info>
2. Navigate to the top menu and click 'Account'
3. Enter your updated information into the relevant field
4. Go to the bottom of the page and click 'Submit'

If you are unable to log in to Investor Online, complete the [Update investor/member personal details](#) form, alternatively, you can access the form from Getting ready> Resources> Forms on bt.com.au/movingyouraccount. Refer to the form for instructions on submitting your request.

Account	Transactions	Information	Forms	Tools	Legal	Help	Logout
Home » Account » Manage my account » Change account details							
Change Account Details							
Account Name		2B7C076, 50B1FB428C846D7					
Account Number		0584492-03-01					
Account		Asgard eWRAP Pension Account					
Change Account Details							
Changes to Account Details will be applied to all accounts you hold. Fields marked with an asterisk (*) are mandatory.							
Residential Address*:		PO Box not accepted under 'Residential Address'					
State:		▼					
Postcode:							
Country:		Australia ▼					
Postal Address*:		☐ As per residential address					
State:		▼					
Postcode:							
Country:		Australia ▼					
Home Phone:							
Business Phone:							
Mobile Phone:							
Fax:							
Email Address:							
Confirm Email Address:							

Tax file number (TFN) for Super and Pension accounts

1. Log in to <https://www.investoronline.info>
2. Navigate to the top menu and hover over 'Account'
3. On the drop down menu, hover over 'Manage my account' and then click 'Change TFN details'
4. Enter the updated TFN into the 'Tax File Number' field
5. Alternatively you can select 'Exemption code' if this applies to you and using the drop down options, select the code that applies to you
6. Go to the bottom of the page and click 'Submit'

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The screenshot shows the 'Change TFN Details' page in the Asgard investor portal. The top navigation bar includes 'Account', 'Transactions', 'Information', 'Forms', 'Tools', 'Legal', and 'Help', with a 'Logout' button on the right. The breadcrumb trail is 'Home > Account > Manage my account > Change TFN details'. The main heading is 'Change TFN Details'. Below this, the account name 'Asgard eWRAP Pension Account' is displayed. The 'Change TFN' section contains the instruction: 'Update your Tax File Number below. This will be applied to all of your accounts held by Asgard.' There are two options: 'Tax File Number' with a text input field, and 'Exemption code' with a dropdown menu. A 'Note' section at the bottom provides additional information: 'If you don't provide your TFN, tax may be charged on your accounts at a higher rate than would otherwise apply. For more information, refer to the "Tax Features" section of the relevant Product Disclosure Statements.' and 'To update your Tax Residency details please contact your financial adviser or our Investor Services Team.'

Date of birth, Australian Company Number (ACN) and Australian Business Number (ABN)

1. Complete the [Update investor/member personal details](#) form, alternatively, you can access the form from Getting ready> Resources> Forms on bt.com.au/movingyouraccount.
2. Refer to the form for instructions on submitting your request

Bank account number

1. Complete the [Nominated Bank Account](#) form, alternatively, you can access the form from Getting ready> Resources> Forms on bt.com.au/movingyouraccount
2. Refer to the form for instructions on submitting your request

For more information

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Asgard

Disclaimer

Asgard Capital Management Limited ABN 92 009 279 592 is the administrator of Asgard eWRAP Super/Pension (and badged versions), Asgard Infinity eWRAP Super/Pension, Asgard Managed Profiles and Separately Managed Account – Funds Super/Pension, and Asgard Elements Super/Pension (Asgard Super), Asgard Infinity eWRAP Investment and Asgard eWRAP Investment (and badged versions).