

BT Premium Cash Fund

New Complaints Authority

30 October 2018

The information in this notice dated 30 October 2018, updates information for the current BT Premium Cash Fund PDS dated 30 September 2017. A Product Disclosure Statement (PDS) is available for BT Premium Cash Fund at bt.com.au.

This update is issued by BT Funds Management Limited ABN 63 002 916 458, AFSL 233 724.

Australian Financial Complaints Authority

From 1 November 2018 the Australian Financial Complaints Authority (AFCA) will be replacing the Financial Ombudsman Service (FOS).

How do you give feedback or lodge a complaint?

If you have a concern or complaint about the operation of your account that you cannot resolve with your adviser, please call our Customer Relations team on 132 135 from 8.00am to 6.30pm, Monday to Friday (Sydney time). If it cannot be resolved over the phone, you can outline your complaint in writing to:

The Complaints Officer
GPO Box 2675
Sydney NSW 2001

What you should do if you don't receive a response or you're dissatisfied with the response?

If you are not satisfied with our response, you may lodge a complaint:

- with the Financial Ombudsman Service Australia if lodged before 1 November 2018:

Online: www.fos.org.au

Email: info@fos.org.au

Phone: 1800 367 287

Mail: Financial Ombudsman Service Limited
GPO Box 3 Melbourne VIC 3001; or

- with the Australian Financial Complaints Authority if lodged on or after 1 November 2018:

Online: www.afca.org.au

Email: info@afca.org.au

Phone: 1800 931 678

Mail: Australian Financial Complaints Authority
GPO Box 3 Melbourne VIC 3001

For more information

bt.com.au

132 135

customer.relations@btfinancialgroup.com

BT Funds Management Limited GPO Box 2675 Sydney NSW 2001



Current as at 30 October 2018. BT Funds Management Limited (BTFM) ABN 63 002 916 458 AFSL No. 233 724 is the responsible entity and issuer of units in the BT Premium Cash Fund. A Product Disclosure Statement (PDS) is available for BT Premium Cash Fund and can be obtained by calling BT Customer Relations on 132 135, or visiting bt.com.au. The responsible entity of interest. You should obtain and consider the PDS before deciding whether to acquire, continue to hold or dispose of interests in BT Premium Cash Fund. BTFM are members of the Westpac Group. An investment in the BT Premium Cash Fund is not an investment in, deposit with or any other liability of Westpac Banking Corporation ABN 33 007 457 141 (the Bank) or any other company in the Westpac Group. It is subject to investment risk, including possible delays in repayment of withdrawal proceeds and loss of income and principal invested. Neither the Bank nor any other company in the Westpac Group has issued, stands behind or otherwise guarantees the capital value or investment performance of the BT Premium Cash Fund.

BT80057-1018cx