

24 March 2026



001 * 000
ESTATE OF THE LATE <NAME>
<ADDRESS>

The account has moved to BT Panorama

To the Authorised Representative for Estate of The Late <Name>

We're writing to confirm that the late <name> account was moved to BT Panorama on 21 March 2026.

The new account details are:

- <BT Panorama account number> - Pension - BT Panorama Super (Compact Menu)

What happens next?

Now that the account has moved to BT Panorama, please continue working with your Estate and Claims Management Case Manager to finalise distribution of the account balance by providing any outstanding information or documents. Your Case Manager will be able to access details of the BT Panorama account.

We know managing a deceased estate can be a personal and sometimes complex responsibility. If you have questions before your next check-in, you can contact your Case Manager on 1300 366 426 from Monday to Friday, 9am to 5pm AEDT. We're here to help.

Yours sincerely

Annabelle Kline

Chief Product Officer

Important information

Information current as at 24 March 2026.

Please be aware we will never ask you for your login information. To find tips to protect yourself and avoid scams and viruses visit westpac.com.au/security

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